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<https://technet.microsoft.com/en-gb/library/dn896591.aspx>

<https://workingwithcrm.wordpress.com/2013/12/05/microsoft-dynamics-crm-2013-activity-feeds-vs-yammer/> QUESTION 22 You enable Microsoft OneNote integration for the account entity in a Microsoft Dynamics CRM Online organization. You need to identify the actions taken to enable the integration for the account entity. Which three options apply? Each correct answer presents part of the solution. A. OneNote privileges were added to security roles. B. Server based Microsoft SharePoint integration was enabled. C. Document Management was enabled for the organization. D. Document Management was enabled for the account entity. E. OneNote integration was enabled. Answer: BDE Explanation:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/set-up-and-use-onenote-in-crm.aspx> QUESTION 23

Which three operating systems are supported by the Microsoft Dynamics CRM for Outlook client? Each correct answer presents a complete solution. A. Windows 7 with no service packs B. Windows 8 with no service packs C. Windows 10 D. Windows Server 2008 R2 E. Windows Server 2012 Answer: BCE Explanation:

<https://technet.microsoft.com/en-us/library/hh699818.aspx> QUESTION 24 You receive an email that indicates a new update for Microsoft Dynamics CRM Online is available. You are a global administrator for a tenant that contains two Microsoft Dynamics CRM Online instances. Which statement describes the Microsoft Dynamics CRM Online update policy? A. Updates must be installed twice per year within the customer driven update time period and cannot be skipped. B. Updates are installed automatically within 30 days from the release date. C. Updates are installed once it is approved at the tenant level. D. Updates are installed once it is approved at the instance level. Answer: D Explanation:

<https://technet.microsoft.com/en-gb/library/dn308237.aspx> QUESTION 25

You recently created a global option set with the values North, South, and West. The global option set values should always remain the same. You need to add an option set to an entity with the values North, South, West, and East. What should you do? A. Create an option set field for the entity that uses the global option set. Set the default value for the entity option set to East. B. Create an option set field for the entity that uses the global option set. Add the value East to the entity option set. C. Create an option set field for the entity that uses the global option set and set the field type to calculated. Add an action that adds East as a value to the option set when the form loads. D. Create an option set for the entity. Add the values North, South, West, and East to it. Answer: D Explanation:

<https://technet.microsoft.com/en-us/library/dn531201.aspx> QUESTION 26

You are an administrator in the CRM Online Administration center of Microsoft Office 365 making operational changes to an instance. You need to ensure that regular users do not affect your work, and that your work does not affect regular users. What should you do? A. remove the users from the instance B. create a new sandbox C. enable administration mode D. copy the instance Answer: C Explanation:

<https://technet.microsoft.com/en-us/library/dn659833.aspx> QUESTION 27

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones. You need to instruct users how to get the Microsoft Dynamics CRM for phones

app. What is the appropriate location for Android users to download the Microsoft Dynamics CRM for phones app?

- A. Google Play B. Microsoft Office 365 C. Microsoft Store  
D. Your Microsoft Dynamics CRM instance. Answer: A Explanation:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/install-crm-for-phones-and-tablets.aspx>

QUESTION 28 You are a marketing manager for a company. The company has a subscription to a Microsoft Dynamics CRM Online organization that is fully integrated with Microsoft Dynamics Marketing and the Seller Portal solution. You need to create and manage a marketing campaign to include tracking campaign performance and click-through rates, and use data derived from the campaign to score and qualify leads. Which action should you take?

- A. Open Microsoft Dynamics Marketing.  
B. Open Microsoft Dynamics CRM Online. C. Open the Seller Portal.  
D. Open the Microsoft Dynamics Marketing Connector. Answer: A Explanation:

<https://www.microsoft.com/en-us/dynamics/marketing-customer-center/manage-leads.aspx>

QUESTION 29 A company has a Microsoft Dynamics CRM Online 2016 deployment. There are 842 workstations of various ages, operating systems, and browsers. - 34 run Apple OS with the latest version of Safari - 412 run Windows 8.1 with Mozilla Firefox version 17 - 176 run Windows 7 with Internet Explorer version 8 - 220 run Windows 10 with Microsoft Edge The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016. Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8. B. 220 run Windows 10 with Edge. C. 34 run Apple OS with the latest version of Safari D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser. Answer: BC Explanation:

<https://technet.microsoft.com/en-us/library/hh699710.aspx>

QUESTION 30 You are a Microsoft Dynamics CRM system administrator for a company. The company would like to use Microsoft SharePoint Online as the document repository. All Microsoft Dynamics CRM users must have privileges to upload documents from Microsoft Dynamics CRM to SharePoint Online. You need to integrate and configure SharePoint Online with Microsoft Dynamics CRM Online for use as the document repository. Which two actions should you take? Each correct answer presents part of the solution.

- A. Configure the SharePoint Online integration in Microsoft Dynamics CRM. B. Import the SharePoint Online- solution into Microsoft Dynamics CRM and configure it. C. Install and configure the Microsoft Dynamics CRM List Component on a site collection in SharePoint Online. D. As a Microsoft Office 365 administrator, go to Service Settings. Sites and ensure users have access to the SharePoint Online site. E. As a Microsoft Office 365 Administrator, go to Admin, Users, and ensure users have access to the SharePoint Online site. Answer: AD Explanation:

<https://technet.microsoft.com/en-us/library/jj863709.aspx>

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