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QUESTION 51   During runtime, when a valid SQL Query in a DB Read step returns 0 rows, which branch of the step will be executed? A.   Timeout   B.   SQL Error   C.   Successful   D.   No DataAnswer: C   QUESTION 52   In the Expression Editor panel of Cisco Unified CCX Script Editor, what are three reasons to use the Java tab? (Choose three.) A.   to invoke a specified method of a custom Java class   B.   to reference a variable of a custom Java Object   C.   to pass variables between two different workflows   D.   to create an object for the purpose of executing methods on a remote computer   E.   to get a reference to the Contact and Session states   F.   to allow for arguments to be passed to a specified method Answer: ABF   QUESTION 53   What does it mean for a variable in the Application Editor to be defined as a parameter? A.   The variable can be used to pass data to and from subflows.   B.   The value for that variable can be supplied via Application Configuration in Application Administration.   C.   The value for that variable is defined by the calling application.   D.   The variable can be used in conditional steps.   E.   The variable can be used to pass data to and from VoiceXML applications. Answer: B   QUESTION 54   Which three tasks are required to deploy a Cisco Unified CCX application? (Choose three.) A.   create a trigger   B.   upload script to repository   C.   restart the Cisco Unified CCX Engine   D.   specify the maximum number of sessions   E.   configure default session timeout Answer: ABD   QUESTION 55   Which option can perform Call Progress Analysis in outbound IVR? A.   gateway   B.   Unified CM transcoder   C.   Automatic Speech Recognition server   D.   agent (voice) Answer: A   QUESTION 56   Which deployment option is invalid for Cisco Unified Contact Center Express? A.   a two-node Cisco Unified Contact Center Express cluster connected to a Cisco Unified Communications Manager cluster   B.   a one-node Cisco Unified Contact Center Express cluster connected to two Cisco Unified Communications Manager clusters   C.   a one-node Cisco Unified Contact Center Express cluster connected to a Cisco Unified Communications Manager Express router   D.   two Cisco Unified Contact Center Express clusters, each with two nodes, connected to the same Cisco Unified Cisco Unified Communications Manager cluster Answer: B   QUESTION 57   Which three Cisco Unified Contact Center Express Application Administration tasks may be performed by a supervisor who does not have administrative privilege? (Choose three.) A.   Delete a resource group.   B.   Remove a skill from a CSQ.   C.   Enable automatic work on a CSQ.   D.   Modify the skill competence level of an agent.   E.   Create a resource.   F.   Delete a skill. Answer: BCD   QUESTION 58   Which three statements describe the importing of contacts into a Cisco Unified Contact Center Express campaign? (Choose three.) A.   Phone1 is the only mandatory field.   B.   Up to three custom fields can be added.   C.   List filtering for "Do Not Call" is unsupported.   D.   When records have matching phone numbers, only one record is created.   E.   Imports can be automatically executed on a weekly basis. Answer: ACD   QUESTION 59   In Cisco Unified CCX Administration, what is created on the Communications Manager when you add a Cisco Unified Communications Manager Telephony group? A.   CTI Ports   B.   CTI Route Point   C.   Cisco Unified CCX Call Control Group   D.   Cisco Unified Communications Manager Call Control Group Answer: A   QUESTION 60   Select a statement about the Call Subflow step that is not true. A.   A subflow can access all variables in the calling script.   B.   When the Call Subflow step executes, you can transfer values of variables from the calling flow to the subflow.   C.   After the Call Subflow step executes, you can transfer values of variables from the subflow to the calling flow.   D.   The same subflow can be invoked from different scripts. Answer: A   Now we are one step ahead in providing updated real exam dumps for 500-051We provide 100% 500-051 exam passing guarantee as we will provide you same questions of 500-051 exam with their answers. Our Cisco 500-051 new questions are verified by experts.   500-051 new questions on Google Drive:

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