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### QUESTION 21

Your company has a subscription for Microsoft Dynamics CRM Online. You install Microsoft Dynamics CRM Client for Microsoft Office Outlook and you install the most current update rollup. You have many users who work from home, so you configure Microsoft Dynamics CRM Client for Outlook to work in offline mode. A new update rollup is released. You verify that the version of the Microsoft Dynamics CRM Online organization is the same version as the new update rollup. Users who work from home do NOT have Microsoft Update configured to download and apply updates automatically for Microsoft applications. What is the impact of the new update rollup on the users who work from home?

- A. Users can continue to use Microsoft Dynamics CRM Client for Outlook. The new update rollup will be installed automatically the next time that the users connect to the Microsoft Dynamics CRM Online organization by using Microsoft Dynamics CRM Client for Outlook.
- B. Users can continue to use Microsoft Dynamics CRM Client for Outlook, but they cannot work offline because the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- C. Users can continue to use Microsoft Dynamics CRM Client for Outlook and work offline even though the version of the update rollup on the client software is different than the version in the Microsoft Dynamics CRM Online organization.
- D. Users cannot use Microsoft Dynamics CRM Client for Outlook because the update rollup version of the client software is different than the version in the Microsoft Dynamics CRM Online organization.

Answer: C

### QUESTION 22

You are the administrator of a Microsoft Dynamics CRM 2011 environment that was previously upgraded from Microsoft Dynamics CRM 4.0.

You are asked to perform an in- place upgrade from Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013. Which component generates a conflict that stops the upgrade to Microsoft Dynamics CRM 2013?

- A. Microsoft Dynamics CRM 4.0 plug-ins
- B. Microsoft Dynamics CRM 4.0 data maps
- C. Microsoft Dynamics CRM 2011 customer relationships
- D. Microsoft Dynamics CRM 2011 sitemap

Answer: A

### QUESTION 23

You need to change the display name for an organization. What should you do?

- A. In Deployment Manager, disable the organization. Click Properties and in the Properties dialog box, enter the new name for the organization, and then click OK. Select the organization and enable it.
- B. In Deployment Manager, run the Edit Organization Wizard, enter the new display name for the organization, and then complete

the wizard. Select the organization and enable it.

- C. In Deployment manager, disable the organization. Run the Edit Organization Wizard, enter the new display name for the organization, and then complete wizard. Select the organization and enable it.
- D. In Deployment Manager, run the Edit Organization Wizard, enter the new display name for the organization, and then complete the wizard. Open an elevated command prompt and then run iisreset to apply the changes.

Answer: C

#### QUESTION 24

You upgrade Microsoft Dynamics CRM 2011 to Microsoft Dynamics CRM 2013.  
You must verify that Microsoft Dynamics CRM 2013 functions correctly after the upgrade.  
Which three tasks should you perform? Each correct answer presents part of the solution.

- A. Notify all users that the new Microsoft Dynamics CRM 2013 environment is live.
- B. Look for issues or errors that might have occurred during the upgrade by using the Setup files and Event Viewer files.
- C. Verify that all organizations are enabled by using Deployment Manager.
- D. Connect to the Microsoft Dynamics CRM 2013 Server by using the web client.
- E. Have a backup procedure in place for the Microsoft Dynamics CRM 2013 databases.

Answer: BCD

#### QUESTION 25

Which three Microsoft Dynamics CRM components receive individual update rollups? Each correct answer presents part of the solution.

- A. Reporting Extensions
- B. Microsoft Dynamics CRM Client for Microsoft Office Outlook
- C. Deployment Manager
- D. Language Packs
- E. Email Server profile

Answer: ABD

Explanation:

[http://technet.microsoft.com/en-us/library/hh699658\(v=crm.6\).aspx](http://technet.microsoft.com/en-us/library/hh699658(v=crm.6).aspx)

#### QUESTION 26

You have a user that works on the information technology (IT) support team.  
The user is a member of the Local Administrators group on the Deployment Administration server.  
The user attempts to run Microsoft Dynamics CRM Deployment Manager and receives an error message.  
You need to allow the user to run Deployment Manager.  
What should you do?

- A. Add the user to the Domain Administrators group in Active Directory.
- B. Add the user to the PrivUsers group in Active Directory.
- C. Run Deployment Manager as a Deployment Administrator and then add the user as a Deployment Administrator.
- D. Sign in to Microsoft Dynamics CRM by using a user account that has the System Administrator role and then assign the System Administrator role to the user.

Answer: C

#### QUESTION 27

You install Microsoft Dynamics CRM on-premises.  
You need to run fetch-based reports in Microsoft Dynamics CRM.  
Which two components are required? Each correct answer presents part of the solution.

- A. Microsoft Dynamics CRM Reporting Extensions
- B. SQL Server Reporting Services
- C. Microsoft Dynamics CRM Report Authoring Extension
- D. Microsoft Dynamics CRM Administrative Reports

Answer: AB

#### QUESTION 28

You create a Network Load Balancing (NLB) server cluster that contains two servers.  
You need to install Microsoft Dynamics CRM Server on the NLB server cluster.  
What should you do?

- A. Install Microsoft Dynamics CRM Server on the first server in the NLB cluster. Create an XML configuration file and specify the NLB option and additional NLB server names.
- B. Install Microsoft Dynamics CRM Server on both servers in the NLB cluster. On the second server, click Connect to, and if necessary, upgrade an existing deployment
- C. Install Microsoft Dynamics CRM Server on the first server in the NLB cluster. During the installation, select the NLB cluster as the location for the Deployment Server server-role group.
- D. Install Microsoft Dynamics CRM Server on both servers in the NLB cluster. On both servers, click Create a new deployment

Answer: B

#### QUESTION 29

Your company uses Microsoft Dynamics CRM on-premises.  
You must configure an Internet-Facing Deployment (IFD) by using the Internet-Facing Deployment Configuration Wizard.  
What should you enter to complete the IFD?

- A. the token-signing certificate
- B. the federation metadata Uniform Resource Locator (URL) for the Security Token Service (STS)
- C. the domain name of the web application server
- D. the federation metadata Uniform Resource Locator (URL) for Microsoft Dynamics CRM

Answer: C

#### QUESTION 30

You have two computers that run Microsoft SQL Server.  
One computer is named SQLServer1, and the other computer is named SQLServer2.  
You configure the two computers as a cluster by using Windows Server failover clustering.  
The cluster has a virtual server named SQLCluster1.  
You install Microsoft Dynamics CRM in a new deployment on a separate server by using the Microsoft Dynamics CRM Setup Wizard.  
You must configure Microsoft Dynamics CRM to use the SQL Server cluster in the deployment.  
When you are prompted to specify the SQL Server, what should you do?

- A. Select SQLCluster1 from the list of SQL Servers that is provided.

- B. Select either SQLServer1 or SQLServer2 from the list of SQL Servers that is provided.
- C. Select both SQLServer1 and SQLServer2 from the list of SQL Servers that is provided.
- D. Type SQLCIuster1.

Answer: D

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